

## THE ASSOCIATION

The Association is a non-profit organization founded in 1970 to promote professional and ethical residential property management.

Members recognize responsibilities to their investors, clients and to the community in general, when performing their duties in the management of residential rental, property, strata corporations and any other properties under their portfolio.

## MEMBERSHIP

There are currently five categories of membership

- Active Corporate - Professional Property Management companies
- Active Individual - Residential Property Managers
- Individual - Persons invited by the Board who have a substantial interest in the industry
- Associate - Companies or individuals providing goods or services to the strata/residential property management industry
- Honorary - Individuals who have rendered distinguished services to the Association or the Industry

## ANNUAL DUES

- Active Corporate (4 or less property managers) **\$790**
  - Active Corporate (5 - 10 property managers) **\$975**
  - Active Corporate (11 plus property managers) **\$1100**
  - Active Individual/Individual **\$225**
  - Associate **\$1015**
  - CPRPM **\$195** In addition to member dues
- Out of town members receive a 40% discount

## PAMA MEMBERSHIP BENEFITS

- Exclusive members only pricing for seminars
- Membership-only Help Line for Rental issues
- Access to custom residential tenancy forms
- Unique environment of like-minded professionals
- Continuing Education delivered by leading property management industry professionals
- Opportunity to build new strong connections while learning best practices at PAMA seminars and interactive workshops
- Free subscription to PAMA Newsletter and access to internal directory
- Access to seminar handouts and materials
- Opportunity to expand your network and professional presence
- Support a strong voice in the industry

## EDUCATION

The primary focus of the Association is the creation and delivery of continuing professional education for residential property managers.

Education is provided throughout the year in a variety of formats at seminars, workshops and member luncheons. Topics addressed typically address basic and advanced issues relating to provincial legislation such as the Strata Property, Residential Tenancy, Personal Information Protection and Employment Standards, and Real Estate Services Acts; Common law such as Contract and Negligence.

## RE-LICENSING EDUCATION PROGRAM (REP)

PAMA is the only organization currently authorized by the Real Estate Council of BC to produce and deliver the mandatory classroom re-licensing courses for Strata and Rental managers. The 2018 courses require registration through UBC and completion of an on-line portion prior to the classroom segment.

Past REP courses such as Insurance for Strata Managers and Agency for Property Managers, are still available on-line and all of these courses earn 6 credits for Real Estate Board PDP requirements but are no longer valid for relicensing purposes.

Visit the PAMA web site for up-to-date information, course calendar and registration information.

## CPRPM® DESIGNATION

The CPRPM® designation awarded by PAMA - the Professional Association of Managing Agents, is the only provincially recognized designation that identifies professionals dedicated to the residential property management industry.

The CPRPM® designation is available to practising residential property managers with a minimum of 3 years of practical experience who have attained the educational and experiential requirements defined by PAMA. CPRPM designates often receive extra discounts at PAMA education events.

## BUILDEX VANCOUVER

PAMA is a co-sponsor of *Buildex Vancouver*. A major part of this two day February conference and exposition are the six seminars presented by PAMA on major industry topics. The exhibition provides an excellent opportunity for property managers and Associate Members to meet face to face and to review new and innovative products and services applicable to the industry.

## SOCIAL EVENTS

### ANNUAL CASINO NIGHT

Each May PAMA's Associate Members present Casino Night. This invitation only event comes with a theme and attendees, dressed for the occasion, enjoy an evening of fine food, great company and gambling without the consequences of using real money but with the chance of winning one of the cash prizes.

### ANNUAL GOLF TOURNAMENTS

Each July and September PAMA holds its Annual Invitational Golf Tournaments. The lucky attendees have the opportunity to golf 18 holes at the exceptional Westwood Plateau Golf & Country Club or The Redwoods Golf Club, win fantastic prizes, re-connect, meet new people and enjoy an exceptional buffet dinner. These events support the C.H.I.L.D Foundation and the Children's Wish Foundation.

### ANNUAL BOWLING EVENT

Bowlers of all skill levels are welcome to this fun-filled event. Get your team prepared, be creative with your dress and be ready to book your lane!

### ANNUAL CHRISTMAS LUNCHEON

One of the most anticipated PAMA annual social events now includes the PAMA Annual Industry Awards. First introduced in 2015, there are eight categories recognizing:

- Strata Property Manager of the Year
- Strata Property Manager of the Year (Outside LM)
- Rental Property Manager of the Year
- Rental Property Manager of the Year (Outside LM)
- Rookie of the Year
- Rookie of the Year (Outside LM)
- Industry Leader of the Year
- Industry Contributor of the Year

## PAMA COMMITTEES

PAMA relies heavily on the amazing volunteers who offer their time, experience and expertise for the benefit of all members and the industry.

### Education

Comprised of lawyers, strata and rental property managers, this group is responsible for the exceptional program of seminars and workshops PAMA delivers throughout the year.

### Rental

Comprised of lawyers, a rental industry consultant and rental managers, this group reviews issues relating to rental management and provides input into the creation and delivery of the rental educational program.

### Awards

This Committee produced the first annual Awards Event presented as part of the 2015 Christmas Luncheon. The 6th Annual Award Event recognizing some of the exceptional professional in this industry will be part of 2020 PAMA Christmas Luncheon.

### Associate Members

This group elected by their Associate Member peers and chaired by the sitting Associate member on the PAMA Board of Directors is charged with looking out for the needs, interests and concerns of the PAMA Associate Members. Under this group sit several social events sub-committees including golf, casino, bowling, etc.



## CORPORATE PROPERTY MANAGEMENT MEMBERS

460 Property Management  
Accent Property Management.  
Advent Real Estate Services  
Ardent Properties  
Ascent Real Estate Management  
Assertive Northwest Property Management Group  
Associa British Columbia  
Associated Property Management  
Atira Property Management  
AWM-Alliance Real Estate Group  
Barbican Property Management  
Belmont Properties  
BentallGreenOak  
Blueprint Strata Management  
Bollid Real Estate Management  
Bradshaw Strata Management  
CARRERA Management  
Century 21 Prudential Estates  
Citybase Management  
CML Properties  
Coldwell Banker Horizon Realty  
Coldwell Banker MacPherson Real Estate  
Colyvan Pacific Real Estate Management Service  
Concert Realty Services  
Cornerstone Properties  
Crossroads Management  
Delaney Properties  
Devonshire Properties  
Domus Management  
Dorset Realty Group  
Dynamic Property Management  
ECM Strata Management  
Equitable Real Estate Investment  
Firm Management Corporation  
FirstService Residential  
Fort Park Property Management and Real Estate  
Gammon International  
Gateway Property Management  
Goodwood Property Investments  
Greenaway Realty  
Harob Holdings  
Hollyburn Properties  
Homelife Peninsula Property Management  
Hope Street Management  
Investave Properties  
JDC Property Management  
Keystone Property Management Korecki Real Estate Services  
Li-Car Management Group  
Loon Properties  
Macdonald Commercial Real Estate Services  
Maple Leaf Property Management  
Maxsave Real Estate Services  
Mountain Creek Properties  
Noble & Associates Property Management  
Obsidian Property Management  
Pace Realty Corporation  
Pacific Quorum Properties  
Peninsula Strata Management  
Peterson Commercial  
Powder Highway Management Group  
Profile Properties  
Proline Management  
Prompton Real Estate Services  
Quay Pacific Property Management  
Rancho Management Services  
RE/MAX dWell Property Management  
Realstar Management Vancouver  
REMI Realty  
SD Woodman Property Management  
Select Real Estate Property Management Division  
South Island Property Management  
Southview Property Management  
Stratawest Management  
Sutton Select Property Management  
Teamwork Property Management  
Test Member Active Company  
The Wynford Group  
Transpacific Realty Advisors  
Tribe Management  
Turner Meakin Management  
UBC Properties Trust  
Unique Real Estate Accommodations  
Urban Properties  
Vancouver Management  
Vista Realty  
Warrington PCI Management  
Westwood Ridge Development  
Willow Point Realty  
Winson Estates  
WRM Strata Management & Real Estate Services

## ASSOCIATE MEMBERS

604 Trash It  
Access Gas Services  
Access Law Group  
Action Glass  
Action Integrated Security Solutions  
Air-Vac Services Canada  
AJM Disposal Services Ltd  
Alexander Holburn Beaudin + Lang LLP  
Allstar Holdings  
Apex Building Sciences  
Ashton Service Group  
Assured Environmental Solutions  
Atlas Pest and Wildlife Control  
AUM Building Science & Engineering  
Barclay Restorations  
BC Building Science  
BELFOR Property Restoration  
BFL CANADA Insurance Services  
Black Tie Property Services  
BMO Bank of Montreal  
BMS Plumbing & Mechanical Systems  
Brighter Mechanical  
Broadway Refrigeration & Air Conditioning  
BUR - HAN Services  
C & C Electrical/Mechanical  
Canstar Restorations  
CanWest Flooring  
CapriCMW Insurance Services  
Care Pest Vancouver  
Centra Construction Group  
CertaPro Painters  
Champion Window Cleaning  
Chandos Construction  
Circle Services  
Citadel Law Corporation  
Citiloc Systems  
Clark Wilson LLP  
Cleantech Service Group  
Clearly Plumbing and Drainage  
Cleveland Doan LLP  
CMI Concierge & Security  
Coast Capital Savings Credit Union  
Coinamatic Canada  
COIT Services  
Columbus Construction & Restoration  
Commercial Lighting Products  
Community Fire Prevention  
Condo Manager  
Curafo of British Columbia  
CWB Maxium Financial  
Dazzle Carpet Cleaning  
Design Roofing  
Doak Shirreff LLP  
Eco Paving  
Entuitive Corporation  
Epic Restoration Services  
Fire-Pro Fire Protection  
FirstOnSite Restoration  
Fischer & Company  
Five Star Building Maintenance  
Flynn Canada  
FortisBC  
Goodbye Graffiti  
Gordon Latham Limited  
GQ Flooring  
Great Heights Building Maintenance  
Grime Fighters Service Group  
Haakon Industries  
Hamilton & Company  
Helios Roofing and Waterproofing  
HUB International Coastal Insurance Brokers  
Incredible Restorations  
JRS Engineering  
Knightsbridge Property Services  
Koman Construction  
LDR Engineering Group  
Legacy Fire & Safety  
Lesperance Mendes Lawyers  
Lockmasters  
Lumenix  
Manna Plumbing  
MaxTV  
McIntosh Perry  
MegaHydronics  
Metro Jet Wash  
Mira Floors & Interiors  
Modern Niagara Vancouver  
Montalbano Plumbing Services  
National Air Technologies  
New City Contracting  
NLD Consulting  
Normac  
Northwood Roofing  
Nova Painting  
On Side Restoration Services  
OnPoint Construction Group  
Pacific Coast Fire Equipment  
Pacific Heights Services  
Pacific Mechanical Systems  
Pacific One Contracting  
Phoenix Fire Life Safety  
Phoenix Restorations  
Platinum Professional Claim Services  
Power Strata Systems  
Precision Door & Gate Service  
Precision Restorations  
Priority Building Services  
Prostar Painting & Restoration  
Ram Mechanical  
RDH Building Science  
Read Jones Christoffersen  
Remdal Painting & Restoration  
Rent Check Credit Bureau  
RH Radiant Home  
Rockport Property Services  
Roofix Services  
Safesidewalks Canada BC  
Secured Building Maintenance  
Sense Engineering  
Service Master Restore of Vancouver  
ServiceMaster Clean  
Servpro of Langley  
Shaw Communications  
Shore Fire Protection  
Singleton Urquhart Reynolds Vogel LLP  
Sparkle Solutions  
Strata Engineering  
Strata Reserve Planning  
Superior Flood and Fire Restoration  
TD Bank Financial Group  
TechPro Roofing  
TELUS  
Thyssen Krupp Elevator  
Titan Enersave  
Ultra - Tech Cleaning Systems  
University Sprinkler Systems  
Urban Environmental Asbestos Abatement  
Vancor Elevator Services  
Vancouver Fire & Security  
Vanguard Painting  
Waste Management of Canada  
West Coast Fire Protection  
Westpoint Law Group  
Wilson McCormack Law Group  
Wolfgang Commercial Painters  
WSP Canada

## 2020 PAMA BOARD OF DIRECTORS

### EXECUTIVE

#### PRESIDENT

Leslie Haycock | Quay Pacific Property Management

#### VICE PRESIDENT

Gregory Bickert | Inspire Property Management

#### PAST PRESIDENT

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#### TREASURER

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Douglas McGowan | RE/MAX Alliance

Silvia Hoogstins | Gateway Property Management

Tammy Vader | Homelife Peninsula Property Management

#### ASSOCIATE MEMBER DIRECTOR

Sam Chan | TELUS Business Solutions

Chris Cryer | National Air Technologies (Alternate)

#### EXECUTIVE DIRECTOR

Roger Williams

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#### ADMINISTRATOR

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#### EVENTS COORDINATOR

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**EDUCATED  
INFORMED  
ACCOUNTABLE  
ETHICAL  
PROFESSIONAL**