



**PROFESSIONAL  
ASSOCIATION OF  
MANAGING AGENTS**

## **PAMA Certificate Course Rental Building Management Part 3**

Designed for property managers or on-site managers responsible for handling dispute resolution hearings, this comprehensive, interactive course is based on the principle that success comes 80% from preparation, 20% from presentation. Participants will:

- learn or expand their knowledge in how to prepare for a dispute resolution hearing
- learn techniques for successful presentation
- participate in a mock dispute resolution hearing
- understand how to enforce an Order of Possession
- understand the options of how to enforce a Monetary Order

**When: April 22, 2020**

**Speaker:** Al Kemp

**How to register:**

**Where:**

**Comfort Inn and Suites**  
3020 Blanshard  
Victoria, BC V8T 5C7

**Schedule:**

**8:30 - 9:00 am** Registration  
**9:00 - 12:00** Presentation  
**12:00 - 12:30** Lunch (included)  
**12:30 - 4:00 pm** Presentation

**On-line** at  
[www.pama.ca](http://www.pama.ca)

**Fax/email** us this  
Form at 604 267 0479 or  
[admin@pama.ca](mailto:admin@pama.ca)

**Fees** (GST included):

PAMA Members **\$131.25**  
Non Members **\$183.75**

**Mail** the cheque at  
340-2025 West 42nd Ave  
Vancouver, BC V6M 2B5



**Al Kemp**  
*A. G. Kemp & Associates Inc.*

Former CEO of the *Rental Owners and Managers Society of BC*, Al is known and respected for his extensive knowledge of the residential tenancy industry. A major contributor to the current *Residential and Manufactured Home Park Tenancy Acts* Al maintains ongoing working relationships with the *Residential Tenancy Branch*.

Al provides information, education, advice and assistance to rental property management and ownership companies who are rental housing providers. Al is also Executive Director of the *Manufactured Home Park Owners Alliance of BC*.

### **Registration Form**

First Name	Last Name	Company	E-mail Address

### **Payment**

Visa    
 MasterCard    
 Expiry Date:  /

\_\_\_\_\_ **Cardholder Name**

